Istation Insider

Discover Colorado Information

COLORADO Department of Education

Visit the [Colorado and Istation](#) landing page to stay up-to-date on the latest news.

News and Announcements

Istation's School-to-Home Connection
At Istation, we're focusing on new ways to strengthen our community and help students thrive while keeping them safe and healthy. [Learn about what to do during school closures here](#) and get access to helpful resources while using Istation at home.

ISIP Bridge Studies for Math and Spanish Literacy
Educators, we need your help! Istation is looking for students to be part of an at-home research study to determine whether they are learning as effectively at home as they do at school. [Read the details here and share with your students' parents!](#)

How Blended Learning Can Foster Social-Emotional Learning
Amidst school closures, educational leaders must find new ways to help teachers and parents build students' SEL skills while learning is remote. Read more and [access the webcast now](#)!

See What's New for Back to School
Be prepared for a powerful school year! From fresh new looks that drive student engagement to teacher resources that provide more support, see what's in store for Istation's award-winning computer-adaptive intervention and instruction. [Learn how to get the latest updates and what to expect.](#)

Istation Tips & Tricks
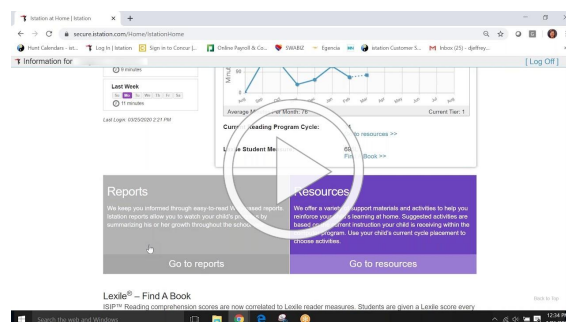
Teacher/Manager Checklist:
- Direct parents to [Istation's school closures page](#) to get access to helpful resources while using Istation at home.
- Read about [the exciting new updates](#) that students, educators, and parents will see while using the Istation app.

- Check out our [Colorado specific resources padlet](#) for more information on using Istation at home. (Use password: Colorado)
- Learn more about distance learning for parents, educators, and students in the [Istation Home Handbook](#).

How to Use Istation's Parent Portal

Take a guided tour of Istation's Parent Portal. The portal includes a variety of resources to reinforce children's learning at home, including printable lessons, books, and games as well as data reports for parents.

National Webinar

Preparing for Back to School After COVID-19: Recouping Skill Loss with Powerful Intervention Strategies
Recouping skill loss after the challenges created by COVID-19 is top of mind for educational leaders planning for back to school. Join this live webinar on May 28, 2020, at 11 a.m. CDT, led by the Honorable Robert Pasternack, PhD, to learn how to get students back on track using powerful, proven intervention strategies.

From RtI to MTSS, Dr. Pasternack will provide guidance on the following:
- How to make sound intervention decisions amidst changing educational circumstances
- Why every intervention plan should start with data
- How to promote skill acquisition whether students are learning from home or at school
- What's new with MTSS and its inclusion in ESSA

[Register here!](#)

Helpful Hints from Support Services

How to change the domain on the login screen (all users):
1. Open the app.
2. Click the **Change School** button in the bottom right corner of the screen.
3. Type the school domain using the following format: school name. the district. the state.

Password reset:
1. Go to the [Forgotten Your Username or Password](#) page
2. Input your district e-mail address. If you're in the system, you will receive an e-mail with your username and a link to change your password.

This will work for those who have forgotten their password as well as those who are new to Istation and have not yet set up their account.

How to access the training videos:
1. Go to the Help Center and log in.
2. Click **View Training Videos** on the right side of the page.

How to check if a student is still logged in to the program:
1. Go to the student's profile on the Istation website by searching for their name or selecting their name from your Classroom page.
2. On the student's profile, locate **Last Program Login**, which displays a status indicating how long the student has been logged in during the current session.
   - If there is no status listed, they are not currently logged in to the program.

How to install the Istation app:
1. Go to the Istation School Closures page.
2. Find step-by-step instructions on how to get the most out of Istation at home.

Technical Support Services:
- Hours of support: Monday-Friday 7 a.m.-6:30 p.m. Central Time
- 1-866-883-7323, option 2
- support@istation.com
- Online help resources: https://secure.istation.com/TrainingCenter/Index

When contacting support, especially via e-mail, providing as much info as you can will help us resolve your issue faster. Include the affected student's or teacher's name, the school or district, the student's or teacher's ID, any additional relevant information (report name, section within the program, etc.), and a good call-back number.