



Sept. 8, 2023

Dear Superintendents and BOCES Executive Directors,

I hope you are doing well and have made it through the busy start to the school year. I am inspired by all the amazing work I see happening in schools across the state. It's both humbling and gratifying to have the privilege of serving you and the great state of Colorado.

As I've mentioned previously, I am very eager to hear your perspectives on how well the Colorado Department of Education's services and resources are meeting your specific needs. Below is a link to a short survey to gather your feedback. **Your feedback matters!** I hope that you will reserve some time to share your experiences and insights. Your responses will play a pivotal role in shaping our strategic priorities for the coming year and enhancing the support we provide to you and your educators.

[You can access the survey here.](#)

Please be assured that your responses will be completely anonymous. You are also welcome to call, email or schedule a time to meet with me to discuss any challenges you are facing and ideas for how the department can be of service to you and other districts. You can always reach me at 720-595-5631 -- Text is best!

I also want to share with you that I have heard concerns at community meetings around the state that some people have had difficulty reaching CDE staff by telephone. After I heard this, we conducted an inventory of our phone lines and discovered many lines that are no longer in use were still listed in our directories and email signatures. We have cleaned all of that up, so you all should have access to the best contact numbers for our staff in the [CDE Staff Directory](#). In addition, we are aware that some of our old numbers were never properly disconnected by the Office of Information Technology, so we are working with our partners at that agency to ensure callers receive the appropriate message about the phone number no longer being in use.

I hope this work will help you all easily connect with staff at the department. If any lingering issues remain, please let me know. We are highly committed to providing excellent service to our districts!





COLORADO
Department of Education

Office of the Commissioner
201 East Colfax Avenue
Denver, CO 80203-1799

Warm Regards,

A handwritten signature in blue ink that reads "Susana Córdova".

Susana Córdova
Commissioner
Colorado Department of Education

