

***DTC* - CMAS and ACCESS Technology
Update 9/12/2025**



COLORADO
Department of Education

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September 2025

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CMAS: Removal of Proctor Cache Configurations in PAnext on October 1, 2025

Pearson, in collaboration with CDE, is launching an initiative to improve the testing experience and reduce error codes during testing for the 2025 CMAS administration.

On **October 1, 2025** system updates will be applied. Beginning with the **2025–2026 administration year** (available in PearsonAccessnext this November), all **proctor cache configurations will be reset**. No current configurations will be retained, and all configuration fields will appear blank.

District Proctor Caching Data Access

District Technology Coordinators who would like to view proctor cache data specific to their district from the 2025 CMAS administration should contact [Collin Bonner](#). This will help determine whether it is necessary to save your Current 2024–25 proctor cache configurations.

Action for District Technology Coordinators:

- Coordinators with the appropriate user roles may export their current proctor cache configurations **before October 1, 2025**.
- These configurations can then be imported into the new administration year once they become available.
- Use the [Import or Export TestNav Configurations](#) for a step-by-step instructions for the process.

Important Notes on User Accounts

- User accounts created in previous administrations may be in a **disabled** status.
- **Pearson Customer Support cannot provide system access.**
- **CDE can only provide system access to the official superintendent-appointed DAC.**

- All other user accounts must be created and maintained locally by assessment coordinators (including re-enabling accounts after lockouts).

Support structure for access issues:

- Test Administrators and school-level users → **School Assessment Coordinators (SAC)**
- SACs and other district-level users → **District Assessment Coordinators (DAC)**
 - *(Includes Technology Coordinators, Sensitive Data, OnDemand, and Published Report roles)*
- Official DACs → **Colorado Department of Education (CDE)**

For questions or assistance, please contact:

- **Collin Bonner** – Bonner_C@cde.state.co.us
- **Pearson Support** – 1-888-687-4759

DLM: ChromeOS & Windows Updates for 2026 Kite Student Portal App

As part of the 2026 updates to the **Kite Student Portal**, important changes are coming for **Chromebooks and Windows devices**. Please review the details below to ensure uninterrupted access during testing.

ChromeOS (Chromebooks)

- The last version of ChromeOS to support user-installed Chrome Apps is **M138**, scheduled for release in **July 2025**.
- Beginning with M138, the **Kite Student Portal app will be disabled by default** on Chromebooks.
- To continue using the app in **kiosk mode**, administrators must apply the following policy in Google Admin:

Steps:

1. Sign in to the **Google Admin Console**.
2. Go to: **Devices > Chrome > Settings > Device settings > Chrome Apps allowed for kiosk mode**.
3. Under *Inheritance*, select:
“Keep using Chrome apps in kiosk sessions for a limited time.”

Note:

- This policy only impacts **legacy Chrome Apps** like Kite Student Portal.
- **Progressive Web Apps (PWAs)** are not affected and will continue to function normally.

Windows Devices

- The same Student Portal app will be used for the 2026 school year.
- **Windows 10 will no longer be supported** to ensure student data and test security.
 - Devices running Windows 10 may still launch the app, but support will be limited.

- Issues specific to Windows 10 will not be addressed or patched.
- On **Windows 11**, location services must be enabled for the Student Portal to function correctly:

Steps:

1. Open **Settings**.
2. Select **Privacy & Security**.
3. Toggle on **“Let apps access your location.”**

Note:

- Enabling location services does **not** allow Kite Student Portal to access or collect physical location data.
- This requirement supports secure and stable initialization of the app in Windows.

Other Platforms

- **iPad and Mac** versions of the Student Portal remain unchanged for 2026.

Support

For questions or assistance:

- Call the **Kite Service Desk** at **855-277-9751**
- Email kite-support@ku.edu

ACCESS: 2025–26 DRC Annual Technology Updates for Screener

On June 26, 2025, DRC released technology updates to the DRC INSIGHT Online Learning System for the 2025–26 WIDA ACCESS administration. Updated documentation is available in *WIDA AMS → Documents*.

Key Updates

DRC INSIGHT Secure Application (Version 16)

- Must be installed on all student devices.
- New accessible desktop icon.
- Auto-updates reinstated for Windows/Linux (must be enabled in COS).
- Chromebook version now a Progressive Web App (PWA); kiosk mode no longer supported—districts must [uninstall kiosk app and install PWA](#).

COS Service Device (Version 9)

- Provides secure content management and Content hosting.
- Devices left on June 26 auto-updated; others require manual update.
- Content management downloads required:
 - EWD469 WIDA Screener (2025–26)
 - EWD372 Sample Items
 - EWD461 WIDA ACCESS (2025–26)

Network Connectivity

- Ensure all testing devices can reach updated DRC URLs (new + existing).
 - New URLs to Allow List for 2025-26:

- <https://cdn-app-prod.drcedirect.com>
- <https://insight-services-wida.te.drcedirect.com>
- <https://drc-proctor.awcl.drcedirect.com>
- See Page of the 26 [Technology User Guide](#) for a complete list.
- Ports 80 and 443 required.

Student Testing Experience

- Teams messaging will trigger Insight to block testing until Teams is disabled.
- Writing domain interface updated (blue box removed) so that color preferences can be fully applied.
- Ongoing accessibility improvements.

WIDA AMS Updates

- **New Documents tile** for quick access to guides/resources.
- **Kindergarten Low Vision accommodation** with new script.
- **Paper Audio streaming** available in WIDA AMS (Listening/Speaking) as an alternative to CDs.
- **Unregistered Student Export** helps identify missing registrations.
- **Return Materials Receipt Report retired**; use Secure Materials Tracking Report instead.
- 2025–26 WIDA ACCESS permissions updated.

Linked Resources

- [Intro to DRC INSIGHT guide](#) for new coordinators.
- [2025–26 enhancements webinar recording](#) in WIDA Secure Portal.
- [Upcoming webinars](#) (schedule in WIDA AMS → Documents).
- [Supported System Requirements for WIDA ACCESS and Screener](#)
- [Technology User Guide](#), [COS Online Help](#), and updated Knowledge Articles in [WIDA AMS](#).

2025-26 DTC Kickoff Registration

You are invited to attend the 2025-26 DTC Kickoff Webinar that is scheduled for **October 16th, 2025, 1:00 PM - 2:30 PM**. This is a Microsoft Teams Webinar.

- Use this [Link](#) to register for the webinar.
- If the link above does not work, you may need to copy and paste the following URL into your browser. <https://events.teams.microsoft.com/event/54b66c7d-9202-478a-a9ab-94f70b9003c2@a751cfc8-1f9a-4edb-8370-9f1c6d4bea5a>

Power Point slides and a recording will be made available at <http://www.cde.state.co.us/assessment/newassess-dtc> for individuals who are unable to attend the live session.

We will cover the following topics for online administration of the 2025-26 Colorado State Assessments:

- DTC responsibilities and privileges
- Chrome Apps Deprecation: Updates for Colorado Assessment Platforms
- CMAS/Pearson updates

- 2025 CMAS Administration
- ACCESS/DRC updates
- Assessment System Health
- CoAlt/KITE updates
- College Board Updates

If you experience any technical difficulties on the day of the webinar, please feel free to contact Collin Bonner at Bonner_C@cde.state.co.us or 303-895-5750.

For More Information

To unsubscribe from this listserv send email to: DTC-signoff-request@CDELIST.CDE.STATE.CO.US

[Previous CDE Technology updates](#)

If you have any questions, please contact Collin Bonner at Bonner_C@cde.state.co.us