



SAT SUITE OF ASSESSMENTS

# **Test** Coordinator Manual

**COLORADO** 

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## **Contact Us**

## **Educator Support**

Colorado SAT and PSAT-Related Assessments Support: 866-917-9030. Use this telephone number to access customer service for any Colorado Spring 2024 SAT and PSAT-related assessments support, including program questions, technical support, and accommodations questions.

Email: coloradoschooldaysupport@collegeboard.org

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## **Contents**

- 1 Introduction
- 1 How to Use This Manual
- 2 What's Different About Digital
- 3 Test Coordinator Planning
- 3 College Board's Digital Testing Reminders
- 3 Technology
- 4 Overview of the Test
- 5 Space
- 7 Staff
- 7 Staff Qualifications and Responsibilities
- 10 Room Assignments
- 12 Student Digital Readiness Check
- 12 What You'll Learn from the Student Digital Readiness Check
- 13 Before the Student Digital Readiness Check
- 15 Preparation Steps
- 17 During the Student Digital Readiness Check
- 18 Technical Troubleshooting
- 19 Test Day
- 19 On Test Day
- 19 Test Day Oversight
- 21 Technical Troubleshooting for Testing Room Staff
- 22 Responding to Problems
- 25 Student Accommodations
- 28 After the Test
- 28 Retesting and Irregularities
- 28 What to Do with Materials
- 28 For Students Who Didn't Test
- 30 Sharing Scores
- 31 Appendix
- 31 Acceptable Calculators
- 32 Bluebook Testing Tools
- 33 Proctor Essentials for Test Day

## Introduction

## **How to Use This Manual**

Administering the SAT® Suite of Assessments in school involves numerous staff positions and tasks. College Board wants this to be a seamless, intuitive, easy-to-follow process. In response to feedback from educators who administered the digital SAT Suite in fall 2023, we've combined a number of separate fall guides and documents into this single manual for spring in-school testing.

Please note that you'll no longer receive or need to manage printed manuals and administration-related documents. This manual and other downloadable instructive texts will support you and your staff as you administer the tests using Test Day Toolkit, with its intuitive, easy-to-follow user interface. All resources for the spring 2024 administration are available in the Colorado Resource Repository.

### Who This Manual Is For

We've designed this manual for test coordinators so you can find information in one place for all the different processes you might be leading or participating in.

## What You'll Find in This Manual

Here's a snapshot of the *Test Coordinator Manual*.

**Test Coordinator Planning:** Use this section to get a broad view of digital testing and start developing plans for your testing site. Topics covered are digital testing requirements, facilities planning, staffing and staff ratios, planning for rooms, and introductory information about Test Day Toolkit.

**Student Digital Readiness Check:** See how to ensure a smooth test day by holding a student digital readiness check with your test takers. During this session, students will complete exam setup, which is required for testing.

**Test Day:** This section covers what test coordinators need to know about the flow and sequence of tasks for completing a successful test day, from Test Day Toolkit access to planning for accommodations.

**After the Test:** Learn about postadministration activities, such as receiving scores through the K–12 Reporting Portal.

**Appendix:** At the back of this manual you'll find:

- A list of acceptable calculators
- A list of Bluebook<sup>™</sup> testing tools
- A copy of Proctor Essentials for Test Day

1

## **Supporting Your Staff**

As noted, several separate guides and documents have been combined into this manual; however, a few resources will remain available as separate documents, including those listed below. Be sure to help your staff access the information they need, as follows:

- Proctor Manual: This full-length manual covers roles and responsibilities, conducting
  the student digital readiness check, and using Test Day Toolkit to check students in,
  read the opening scripts, monitor progress during testing, and dismiss students.
- Hall Monitor Test Day Guide: This guide contains information about supporting the proctors, monitoring students on break, and facilitating communications between testing staff and the test coordinator.
- Retesting and Irregularities Guide: Any testing staff who interacts with students
  or oversees testing should have access to this information to know how to handle
  situations that interfere with testing.
- Accommodations Guide: You and the Services for Students with Disabilities (SSD)
  coordinator will use this guide to plan for and provide appropriate accommodations for
  your students.
- Paper Testing Guide: This guide provides instructions for administering the tests to students who require a paper version of the test.
- Technical Troubleshooting Guide: This guide provides the technology monitor with guidance to troubleshoot issues students encounter with downloading Bluebook, signing in with their credentials, starting the test, and submitting responses.

## **What's Different About Digital**

The digital test is a shorter, more secure test and one that's easier to give.

Some digital test administration roles, tools, and procedures differ from paper testing, including:

- Bluebook: The testing app installed on student devices provides most test day instructions and times each student individually.
- Test Day Toolkit: Digital test administration depends on Test Day Toolkit, a web
  application. All staff need to access it on test day. Proctors use it to take attendance,
  read the script, start the test, monitor student progress, and report irregularities.
- Help room and technology monitor: Proctors can send students to the help room, where a technology monitor will assist them with simple troubleshooting.

## **Setting Up**

- Schools complete a student digital readiness check to get students familiar with Bluebook, confirm students' personal information is correct, and verify that devices are ready for test day.
- Schools provide internet access in all testing rooms. Students need an internet
  connection to begin testing and at the end of the test to submit responses. Students
  who lose network connectivity momentarily during testing can continue without losing
  testing time.

## **Accommodations**

- Nearly all materials for staff and students are digital. On rare occassions, College Board will still ship paper test materials for students approved by College Board to use them, but otherwise no printed materials will be shipped.
- Because the test is shorter, most students will be able to test in 1 day.
- Some accommodations are administered differently than they are with paper testing.
   For example, students approved for large print will use the zoom functionality on their devices that's available to all test takers to enlarge font size.
- For more detailed information about administering accommodations, refer to the *Accommodations Guide*.

## **Test Coordinator Planning**

## **College Board's Digital Testing Reminders**

If this is your first experience with digital testing, the information in this chapter will help you begin planning for a successful test day. If you have already administered the digital test, use this chapter to refresh your understanding of the technological tools, staff roles, and testing procedures that the digital test includes.

## **Technology**

Bluebook and Test Day Toolkit work together to make digital testing possible.

#### **Bluebook**

Students use Bluebook to take exams on Mac and Windows devices, iPads, and school-managed Chromebooks.

## **Test Day Toolkit**

#### **Overview**

You and your staff will use Test Day Toolkit to administer the test. If you followed instructions for submitting details about testing rooms and staff, we'll create your initial room and staff lists in Test Day Toolkit.

You'll use Test Day Toolkit to complete these tasks:

- View your roster.
- Enter your room list as needed.
- Assign students to rooms (optional).
- Edit your staff list as needed.
- Assign staff to roles and rooms.

Proctors use it on test day to take attendance, read the script, share the room and start codes with students, monitor testing, and report irregularities.

Go to cb.org/bluebook-test-admin for step-by-step instructions on Test Day Toolkit setup.

#### **Test Day Toolkit Access**

You and your testing staff will use College Board professional accounts to sign in to Test Day Toolkit on any device that connects to the internet.

Start setting up your test administration when you get an email from College Board telling you Test Day Toolkit is available.

First-time access requires 2-step verification. Start by clicking the link in your personalized access email. Returning users can just go to **testday.collegeboard.org**.

When you add staff, they'll receive an email with Test Day Toolkit access instructions, so accurate contact information is critical.

Test Day Toolkit access FAQs are available at cb.org/bluebook-test-admin.

**IMPORTANT:** Testing can't happen without Test Day Toolkit.

## **Device Readiness**

Students can take the test on devices managed by your school and assigned to students one-to-one, or shared devices managed by your school (from a laptop cart, for example). Some schools and districts may also allow students to take the test on personal Mac and Window devices or iPads. (Student's personal Chromebooks cannot be used for testing.)

See the Technical Readiness Checklist at **bluebook.collegeboard.org/test-admin/checklist** for complete instructions on working with technology staff.

## **School-Managed Devices**

Work with school or district technology staff to make sure Bluebook is installed on testing devices before the student digital readiness check so students can become familiar with Bluebook testing tools.

When students open Bluebook, it auto-updates if necessary. This can overwhelm your network and delay testing if too many students do it at once, so ask students to open Bluebook on their own before test day or any group readiness activities. They don't have to sign in.

## **Students Testing on Personal Devices**

Students testing on personal devices should download Bluebook before test day. If they have not done so, students can download Bluebook on personal devices in the testing room. This doesn't usually take long, but too many simultaneous downloads could slow your network. If you need to, you can reschedule the test for those students.

You can also provide them with a school-managed device.

## **Technical Troubleshooting**

Technical troubleshooting starts with the student; might escalate to the proctor, technology monitor, or test coordinator; and could require a call to College Board.

**Students** can often solve technical issues themselves by following the instructions in Bluebook error messages.

**Proctors** can try the basic tips in their manual and on the Test Day Toolkit **Help** page or send students to the technology monitor.

**Technology monitors** use the *Technical Troubleshooting Guide* to resolve problems that take more time and attention so proctors can focus on their other responsibilities.

**Test coordinators** can sometimes use Test Day Toolkit to resolve an issue but the student registration information might need to be updated. In some cases, you'll report an irregularity to set up a retest. And if you need to, you can call College Board for assistance.

For a complete understanding of technical troubleshooting on test day, review the troubleshooting instructions in the *Proctor Manual* as well as the *Technical Troubleshooting Guide*.

## **Overview of the Test**

## **Standard Section Timing and Breaks**

The charts below represent the standard timing for all assessments in the SAT Suite. The SAT with Essay has an additional section 3, which adds 50 minutes of testing and a 5-minute break to the total testing time.

#### STANDARD TIMING FOR THE SAT SUITE

Reading and Writing			Math		
Module 1	Module 2		Module 1	Module 2	
32 minutes	32 minutes	10-minute break	35 minutes	35 minutes	

## STANDARD TIMING FOR THE SAT WITH OPTIONAL ESSAY

Reading and Writing		Math			Essay	
Module 1	Module 2		Module 1	Module 2		
32 minutes	32 minutes	10-minute break	35 minutes	35 minutes	5-minute break	50 minutes

Bluebook automatically sets the applicable test time for students testing with extended time. Students approved for extended time receive a break after the first module in applicable sections. See the *Accommodations Guide* for additional information about accommodated testing.

To ensure testing is fair, schools are expected to manage students so they resume testing once the break between sections has elapsed. Since each student starts at a slightly different time, break timing may be slightly staggered. Staff should use Test Day Toolkit and active monitoring to be generally aware of student progress in the test, including breaks. Once the break time elapses, students will be prompted to start the next section by a resume testing button on their screen.

Due to the possibility of unexpected short delays, timed testing does not automatically resume once the break has expired. Students running late due to delays beyond their control may still proceed by clicking the prompt to resume testing.

In the event of prolonged delays, however, students may return to find that their test has resumed automatically. If the student has lost more than 1 minute of test time according to the Bluebook clock and feel the loss of time has affected their performance, staff should submit a retest request by completing an Irregularity Report (IR) in Test Day Toolkit.

## **Space**

The testing room and seating guidelines for your school include some additions for digital testing.

You'll need to do the following to prepare for in-school testing:

- Identify which rooms in your facility can be used for testing during the regular school day.
- Choose rooms with optimal access to power; this is especially important for extended time testing rooms. You can use power strips, surge protectors, and extension cords if you have them.
- Arrange to minimize distractions: no fire drills or other disruptive events should be scheduled for test day. Bells and announcements should be silenced while testing is in progress.
- Reschedule lunch for all participating students if necessary, as students are not allowed
  to take a lunch break during testing. Some students approved for extended time may
  receive a 20-minute nutrition break between sections 1 and 2 which allows more time for
  students to eat.
- Plan activities for students who won't be testing.
- Notify your school staff, students, and parents of modifications to the normal school day.

## **Technology Considerations for Room Selection**

Before you determine the seating capacity of each room, familiarize yourself with these internet requirements and College Board electricity policies.

#### Internet

Although students can keep testing if their connection drops momentarily, they need the internet at the start and end of the exam.

Because internet speed can vary from room to room, it's critical for technology staff at your school or district to check the rooms you chose, especially if they've never been used for digital testing. Ask technology staff to check the device maximums of wireless access points (WAPs) within range of each room. See the Technical Readiness Checklist at <a href="bluebook.collegeboard.org/test-admin/checklist">bluebook.collegeboard.org/test-admin/checklist</a> for complete instructions on working with technology staff.

#### **Electricity**

Unless they're testing with extended time, students are instructed to arrive with a fully charged device that will last the length of the test; however, you may provide access to power for students if it can be done fairly and without disrupting other students.

You must give students with extended time accommodations access to power, but it doesn't need to be continuous.

Keep in mind that students are prohibited from accessing other applications during the test, which helps minimize the drain on their battery.

## **Testing Room Requirements**

Choose rooms with optimal access to power and strong internet; this is especially important for extended time testing rooms. You can use power strips, surge protectors, and extension cords if you have them.

To ensure an effective and secure administration, testing rooms must meet these requirements:

- Rooms must be located away from noisy areas and distracting activities.
- Rooms must be near restrooms for use during breaks.
- Rooms must be near the help room for students who need technical support during testing.
- Rooms must have:
  - Internet access with enough bandwidth to support the expected number of test takers.
  - A working clock, visible to students.
  - Proper lighting.
  - Proper ventilation.
  - No displayed materials related to test content, such as charts, maps, or math formulas. (Remove or cover them up during the test.)
  - An area to write or display Wi-Fi sign-in information and other test day instructions for students.
  - Outlets or power strips. (These are required in rooms where students are testing
    for more than 3 hours. Please be fair and use your judgment while providing power
    access for students testing for less than 3 hours.)

## **Seating Requirements**

Follow these seating requirements to prevent security problems and ensure student comfort. Proctors will assign seats. Never allow students to choose their own seats. Students who arrive together should be seated apart. Proctors can move students who lose power and need to access a power outlet if it does not disrupt other students.

Make sure each testing room has enough seats and meets these requirements:

- The chairs have backs.
- Students are seated so they can't easily see each other's screens.
- You have unimpeded access to every student and can easily see them.
- Students are separated by at least 3 feet on the right and left (measured from center of desk) to allow for the proctor's freedom of movement during active monitoring and to reduce distractions.
- Seating is arranged to provide optimal access to electricity without overloading outlets
  or creating unsafe conditions. Students with more than 3 hours of testing time and
  students taking the SAT Essay should be seated closest to power outlets.
- Tables that seat more than 1 student have enough space for students to sit 3 feet apart.
- Students have a large, smooth writing surface, such as a desk or table.

- Tablet-arm chairs must have a minimum writing surface of 12 × 15 inches (30 × 38 centimeters).
- Students must not be seated around rectangular tables or at round tables, study carrels, seats with lapboards, language laboratory booths, or tables with partitions or dividers.
   (Partitions and dividers are allowed only if testing in a computer lab and they are low enough so that proctors can see students' testing devices.)

**IMPORTANT:** If digital testing is in a computer lab, seats can face different directions, but students must not have a direct line of sight to other screens.

## **Help Room Requirements**

Designate 1 room as the help room where students can go for technical support from the technology monitor. Ensure there are adequate desks or tables, outlets, and that it's near the testing rooms.

## **Staff**

Each testing site will have 1 test coordinator and at least 1 technology monitor.

#### **Room Staff Ratios**

One proctor will be assigned per room. Then add 1 room monitor for the following scenarios:

- Standard rooms with more than 34 students.
- Extended time rooms with more than 20 students.
- Larger rooms with more than 50 students (1 room monitor for each additional 50 students).

## **Hall Monitor Ratios**

Test coordinators should plan to recruit at least 1 hall monitor for testing. If you have more than 5 testing rooms, add 1 hall monitor for every 5 rooms.

## **Staffing a Small Administration**

If there are fewer than 50 students testing at your school **and** fewer than 5 testing rooms, the test coordinator may choose to serve as the hall monitor. No other hall monitor needs to be recruited in this scenario.

## **Staff Qualifications and Responsibilities**

Individuals must be high school graduates, at least 18 years old, speak English fluently, and possess the same level of integrity and maturity expected of a member of the school staff.

Test coordinators and technology monitors cannot serve in that role if their child is taking the same assessment in the same school building.

Proctors cannot administer the test to their own child, but they can administer the assessment to other students.

Staff members are not permitted to engage in any paid, private SAT-related assessment preparation. Please note that this excludes teaching course content and providing test familiarization as part of the regular school curriculum.

Staff members cannot have taken a College Board test within 180 days of the school day administration.

All staff for Colorado SAT and PSAT-related assessments testing must be paid employees of the district.

All testing staff must complete training. They must also review and agree to the conditions for participating in the SAT Suite administration.

## **Establishing Roles At a Glance**

Test coordinators who were identified via the onboarding survey in the fall will be provided with access to Test Day Toolkit and the State Data Management System (SDMS).

SSD coordinators who were identified via the onboarding survey in the fall will be provided with access to SDMS. They need to make sure that they have access to SSD Online; to establish access to that system, they should follow the steps at accommodations.collegeboard.org/ssd-online/access-dashboard.

Backup test coordinators who were identified via the onboarding survey in the fall will be provided access to Test Day Toolkit in the test coordinator role to provide additional support to the test coordinator as they prepare for test day.

To update any testing staff at your school, use the **Update Your Coordinator form**.

## **Testing Roles**

This section outlines the responsibilites associated with in-school testing roles.

#### **Readiness and Test Day Roles**

#### **Test Coordinator**

As the test coordinator, you're expected to be at the school to supervise all activities related to the test administration. You are also responsible for ensuring the student data in your state's information management system is complete and correct.

#### Responsibilities:

- Complete the required on-demand training.
- With SSD coordinator, validate that the SDMS and Test Day Toolkit rosters for your school are accurate and include all students testing at your school.
- Recruit and train staff using the on-demand training module.
- Plan efficient use of facilities.
- Administer student digital readiness check with school staff and students.
- Consider retest/reschedule options with principal.
- Use Test Day Toolkit to assign staff to rooms and print sign-in tickets for students.
- Supervise all activities of the test administration.
- Safeguard student registration data.
- Supervise admission of students.
- Handle emergencies and disruptions.
- After testing ends, check Test Day Toolkit roster to make sure all students' answers were submitted.
- Complete Reason Not Tested codes in Test Day Toolkit for any student that did not test.

## **SSD Coordinator**

The SSD coordinator is responsible for supporting students who'll be testing with accommodations.

#### Responsibilities include:

- Request student accommodations and supports in SSD Online.
- Complete the required on-demand training.
- With the test coordinator, validate that the SDMS and Test Day Toolkit rosters for your school are accurate and confirm student accommodations in SSD Online are appearing in each.
- Manually add SSD IDs to any students missing their approved accommodations.
- Work with the test coordinator to designate rooms required for testing students with accommodations.
- Ensure paper practice materials are obtained and implemented with students approved for a paper accommodation.
- Continuously monitor new and updated requests for student accommodations in SSD Online. Confirm these updates are reflected in SDMS and Test Day Toolkit.
- Work with the technology coordinator to ensure assistive technology is configured in Bluebook for approved students.
- Ensure students understand how their accommodations will work for digital tests.
- Work with proctors to ensure student accommodations are administered correctly.
- Transcribe answers into Bluebook on behalf of students testing with paper accommodations.

#### **Technology Monitor**

Test coordinators assign at least 1 technology monitor to help students with technical issues on test day. The technology monitor must be on-site, but they don't need technical expertise—we'll provide simple troubleshooting tips if students have problems.

#### **Proctors**

Proctors are responsible for conducting a secure, valid administration. They're accountable for everyone in the testing room and everything that takes place in their room.

They must follow all testing regulations and refrain from engaging in any tasks unrelated to testing. Proctors should be current or retired faculty members or other professional staff members of your school.

#### Responsibilites:

- Complete the required on-demand training and read the Proctor Manual before testing.
- Before testing, sign in to Test Day Toolkit with a College Board professional account.
   On test day:
  - Post check-in instructions, Wi-Fi name, password, and room code.
  - Distribute a sign-in ticket to each student.
  - Use Test Day Toolkit to take attendance, start testing, and monitor the test.
  - Read a short proctor script, check desks, and provide students with the start code.
  - Follow seating requirements when assigning and directing students to seats in the testing room.
  - Actively monitor students throughout testing.
  - Immediately report any disruptions to the test coordinator.
  - Refer students who require technical support to the help room.
  - · Submit irregularities in Test Day Toolkit, if necessary.

**IMPORTANT:** Proctors administering paper testing will follow a different flow in Test Day Toolkit as instructed in the Paper Testing Guide for the assessment they're administering (found on the Help page in Test Day Toolkit).

#### **Hall and Room Monitors**

Hall and room monitors assist with test administration duties. Monitors don't administer the test, but they'll have access to Test Day Toolkit. They can be a current professional or a administrative, secretarial, or clerical staff member.

#### Responsibilities:

- Help set up the school for testing.
- Direct students to their assigned rooms and to the restrooms.
- Answer students' questions.
- Monitor the testing room, hallways, and restrooms for student misconduct such as using prohibited devices, talking during breaks, or sharing information.
- Ensure students in the school who are not participating in testing don't interrupt or distract testing rooms and students during their breaks.
- Serve as liaison between testing rooms, the technology monitor, and the test coordinator.
- Submit irregularities in Test Day Toolkit, if needed.

#### **IT Roles**

#### **Technology Coordinator**

The technology coordinator can be a district- or school-level staff member, but must have the expertise and admin rights to install Bluebook on managed devices and configure the network (or manage staff who do). A complete list of responsibilities is available at **cb.org/bluebook-tech**.

## **Room Assignments**

## **Testing Groups**

Your roster will be available in Test Day Toolkit about 3 weeks before test day. Be sure to review your roster for updates in Test Day Toolkit as you recruit and train your staff.

You might have students with accommodations who require testing in separate rooms. Test Day Toolkit includes several different group types, which involve combinations of timing and other accommodations that can be tested together. For digital administrations, testing groups include:

- S1: School (Standard Time)
- S2: School (Time and One-half Math only)
- S3: School (Time and One-half)
- S4: School (Double Time Math only)
- S5: School (Double Time)
- S6: School (More than Double Time)
- S7: School (Other)
- S8: School (One-to-one)
- S9: School (Double Time Essay only)
- S10: School (Time and One-half Essay only)
- S11: School (Double Time Math and Essay)
- S12: School (Time and One-half Math and Essay)
- P1: Paper (Standard Time)
- P3: Paper (Time and One-half)
- P5: Paper (Double Time)
- P6: Paper (More than Double Time)

More information about testing students with accommodations, including accommodations requiring paper or alternate test formats, is included in the *Accommodations Guide*.

Students approved for extended time for reading will receive that extended time on all sections of the test. Students approved for extended time for math will receive that extended time on the Math section only. Extra breaks after the first module are included for sections with extended time applied.

Students in the one-to-one testing group must test in their own room. If students approved for one-to-one testing are assigned to the same room, move each of them to their own room.

For all testing groups, students can't move to the next test module or submit their answers until their time is up. They are also required to stay for their entire approved test time and can't be checked out before Bluebook ends the test. If students have time to spare, they should use it to review their work.

## All testing groups, including Standard Time, may include students with the following accommodations.

- Accommodated Breaks
- Small-Group Testing
- Medical Devices and Aids
- Permission for Food/Medication During Testing
- Preferential Seating
- Service Animals and Emotional Support Animals
- Written Copy of Verbal Instructions
- Assistive Technology

**IMPORTANT:** Students in the same group type (for example, S1) may be timed differently if students have unlike break times. To minimize disruptions and students testing on varying schedules, you may want to organize students in rooms with similar break times instead of relying only on group types.

## **Tips for Managing the Optional SAT Essay**

If some students at your school are taking SAT with Essay and some aren't, you can test them separately or in mixed rooms. Either way, remember to tell proctors which test students in their room are taking.

# Administering Both the SAT and the SAT with Essay in the Same Room

Students taking SAT with Essay will take a break while proctors dismiss other students. They should be seated in a separate part of the room.

## Administering the SAT with Essay and the SAT in Separate Rooms

To assign students to rooms by test type:

- 1. Navigate to Bluebook Sign-In Tickets and Data Export.
- 2. On the Export Data tab, click **Download Excel File**.
- 3. Use the Test Name column to filter the spreadsheet and view only students taking the SAT or the SAT with Essay.
- 4. Go to All Students.
- 5. Select multiple students.
- **6.** Use the Action drop-down menu to assign them to the same room.

## **Student Digital Readiness Check**

The Colorado Department of Education (CDE) requires that all schools administering the SAT and PSAT-related assessments complete a student digital readiness check prior to testing. In these sessions, students will get familiar with the Bluebook testing application, confirm their personal information is correct, and verify that devices are ready for test day. During the student digital readiness check, students will log in to Bluebook with temporary credentials (like they will on test day), complete exam setup, and try a test preview. Schools should have students complete the digital readiness check on the devices they will use on test day.s

These sessions can be completed in 30 minutes or less and we suggest completing the readiness check as soon as possible, but ideally no later than 1–2 weeks before you test.

This chapter covers everything you'll need to know about student digital readiness check procedures. The test coordinator should ensure that anyone giving the student digital readiness check has this chapter. The test coordinator and staff involved with the readiness check should read it ahead of time and use it on the day of the readiness check.

**IMPORTANT:** Schools that complete the student digital readiness check early will have longer lead times for handling issues related to testing devices, network performance, and accommodations. These schools reduce the chance of errors on test day that can lead to the need for a rescheduled test.

# What You'll Learn from the Student Digital Readiness Check

The student digital readiness check is a dry run that gives you a chance to check student registration data and technical readiness.

#### Student and Staff Readiness

The readiness check will:

- Familiarize students and staff with Bluebook prior to testing.
- Allow students to confirm their registration information appears correctly in Bluebook and that any approved accommodations are enabled and correct.
- Save time on test day as students will be able to complete exam setup where they will review and accept the testing rules, answer a few (optional) questions about themselves, see what to bring on test day, and have an opportunity to receive scores and other educational information on the BigFuture® School mobile application (if they're eligible).

#### **Technical Readiness**

Consult with your technology staff to make the student digital readiness check a useful technical dry run and avoid delays on test day.

See Best Practices: Devices, Rooms, and Timing on page 13 for guidance on approximating test day conditions.

#### **Devices**

When students sign in to Bluebook, the app checks their device to make sure it meets operating system, memory, and space requirements. To take full advantage of the student digital readiness check, make sure students have a device that will be used on test day.

Students can test on these devices:

- Personal and school-managed Windows and Mac laptops and desktops
- School-managed Chromebooks
- Personal and school-managed iPads and Windows tablets

#### **About Managed Devices**

Use the student digital readiness check to make sure Bluebook is installed on managed devices properly. If it isn't, ask technology staff to correct the problem.

Managed devices can be assigned to students one-to-one or shared (from a laptop cart or in a computer lab, for example).

If students will test on school-managed devices, students should use those devices for the student digital readiness check. **Note:** Students don't need to use the same shared device on test day.

Go to cb.org/bluebook-deployment for complete device specs and installation instructions.

#### **Networks**

Work with technology staff ahead of time so you can gauge network readiness during the student digital readiness check. You'll be able to confirm:

- How many students can be assigned to each testing room
- If personal devices can access the internet

**IMPORTANT:** Proper network configuration and good room choices can prevent many test day issues that keep students from testing.

Send technology staff to **cb.org/bluebook-networks** for bandwidth and configuration requirements.

## **Before the Student Digital Readiness Check**

Make your student digital readiness check as useful as possible by thinking ahead about devices, rooms, timing, staffing, and activities.

## **Best Practices: Devices, Rooms, and Timing**

To get the most accurate assessment of your technical readiness, work with technology staff to simulate test day conditions.

- Use the same devices students will use on test day.
  - If students will test on a personal device or a one-to-one managed device, make sure they bring that device to the student digital readiness check.
  - If students will test on shared, school-managed devices, make sure they're given one
    of the devices that will be used on test day.
- Use the same rooms that will be used on test day.
- Schedule sessions with as many simultaneous test takers as on test day.

Ask technology staff these questions about test day:

- Should students take the test on personal devices, school-managed devices, or either?
- When can Bluebook be deployed to school-managed devices (if applicable)?
- Do we have a guest network students can use to access the internet on personal devices (if applicable)?
- Did I choose testing rooms with the best internet speed?
- Do you have a plan to adjust network configuration before test day—including any content filters or security applications used to control network traffic?

## **Flexibility**

It's not always possible to schedule sessions in a way that mirrors your testing schedule. Schools have flexibility and can consider other options. For example, schools with many test takers might choose to stagger sessions across days or during homeroom, English classes, or free/reading periods.

## **Staffing**

The test coordinator should be available during the student digital readiness check to assist with any questions. Depending on when and how a school chooses to administer the readiness check, the test coordinator may need to prepare staff to assist. Staff **do not** need access to Test Day Toolkit to facilitate a student digital readiness check. The staff administering the digital readiness check do not have to be the same staff that serve as proctors on test day.

- If the readiness check will occur in multiple rooms simultaneously, additional staff
  will be needed to monitor student device readiness and to record any issues that will
  require follow up.
- If the readiness check will be staggered and groups of students can come to a single room throughout the day, the test coordinator can manage the event and record the issues for follow up.

Please see Technical Troubleshooting on page 18 for how to follow up on any issues encountered during the readiness check.

**IMPORTANT:** If your school will be holding the student digital readiness check in multiple rooms simultaneously, you may want to consider setting up a **help room** for students that encounter persistent issues that keep them from advancing in the readiness check. This could be staffed by the technology monitor (if this role has been assigned).

## Two Ways to Practice: Test Preview or Full-Length Practice

As part of the student digital readiness check, have your students complete either a test preview or a full-length practice test.

If you want students to take a full-length practice test, budget 3 hours for the student digital readiness check.

Make sure students sign in to Bluebook with the info from their sign-in tickets (not with a College Board account). They'll find test previews and full-length practice tests under **Practice and Prepare** on the Bluebook homepage.

**IMPORTANT:** Students don't need room codes or start codes for practice or preview. Proctors do not use Test Day Toolkit during the student digital readiness check.

**Test Preview:** The test preview is a short set of questions that students can go through to get a sense of how testing works in Bluebook. Students do not get a score or any feedback on their answers.

**Full-Length Practice:** These tests are scored so students can see where they need to focus their study. Full-length practice tests are timed just like real tests, except that users can pause any time.

After they complete a practice test, students can use their sign-in tickets to access **My Practice** where they can see their scores.

## **Preparation Steps**

The test coordinator is responsible for ensuring the student digital readiness check runs as smoothly as possible and will need to plan ahead to ensure the school and the staff administering the readiness check are ready.

To prepare for the readiness check, the test coordinator will need to complete the steps outlined in the checklist that follows.

## **Accommodations**

- □ Work with the SSD coordinator to ensure accommodation requests are submitted by the deadline. Any requests for new accommodations or accommodation changes need to be submitted 7 weeks ahead of the day you plan to start testing.
- □ Work with the SSD coordinator to confirm students are matched to their correct accommodations in the SDMS 3 weeks before testing.

## Registration

☐ The test and SSD coordinators must validate that the SDMS and Test Day Toolkit rosters for your school are complete and correct, as well as contain each student's accommodations as approved in SSD Online.

## **Technology**

Complete the device and network tasks that apply to your school:

- $\hfill \Box$  Ask technology staff to install Bluebook on school-managed devices before the session.
- ☐ Make sure the shared, school-managed devices students will use on test day are available for the session.
- ☐ Tell students to bring the devices they'll use on test day. **Tip:** To avoid delays due to simultaneous Bluebook updates, ask students to open Bluebook on their own a day or 2 before the student digital readiness check.
- ☐ Make sure accessibility features are enabled for students who need them.
- ☐ If your school is using Chromebooks and your students need accessibility features or your students haven't tested in kiosk mode before, make sure you and your staff are prepared to help them. Guidance is available at bluebook.collegeboard.org/technology/devices/chromebook.
- $\square$  Make sure the guest network is ready, and you know the password.
- ☐ Confirm technology staff configured the network to allow all necessary traffic.
- ☐ Communicate with the technology coordinator and the SSD coordinator to make sure devices for students testing with text-to-speech or other assistive technology have been appropriately configured to ensure a smooth testing experience for students.

#### Schedule Sessions and Reserve Rooms

- $\hfill \square$  Work with administration to reserve time before test day for the student digital readiness check.
  - Confirm there are no conflicting planned events at the school.
  - Decide what time of day students will complete the readiness check.
  - Work with staff on instructions for supporting the readiness check.
  - Make sure your technology monitor and proctors can attend.
  - If needed, reserve rooms you'll use for the readiness check.

Due to the short length of the readiness check, students should not require access to electricity unless you're planning to have your students complete a full-length practice test.

## **Students and Parents/Guardians**

- □ Notify students and parents/guardians about the student digital readiness check. They'll need to know that:
  - If your students will test on personal devices or school-managed devices assigned to them one-to-one, they need to bring those devices from home.
  - If students will use school-managed devices that are shared or remain at the school, they
    may complete the readiness check with any of the devices that will be used for testing.
- □ During exam setup, students will have the opportunity to answer questions about themselves, their educational experience, and their plans for after they graduate high school. These questions will appear for all students, but, per CDE, students may only answer them if they or their parents or guardians have returned a signed consent form to your school. Students taking the SAT or PSAT-related assessments will also have the option to participate in BigFuture School and Connections™. Per CDE, students may only participate in these programs if they or their parents or guardians have returned a signed consent form to your school.
- ☐ Have students review the testing rules and student guide for the relevant assessment with their parents/guardians. Student guides, which include testing rules, are available in the Colorado Resource Repository.

## Sign-In Tickets

□ Print sign-in tickets for students. They use these tickets to access Bluebook during the student digital readiness check and on test day. Print 2 sets of tickets—1 for the readiness check and 1 for test day. A fresh sign-in ticket should be used for test day.

Follow these steps to print sign-in tickets:

- 1. Sign in to Test Day Toolkit.
- 2. Click Bluebook Sign-In Tickets and Data Export on the homepage.
- 3. Go to the **Print Tickets** tab to print the PDF.
  - The PDF will include a sign-in ticket with unique credentials for each student on your roster.
  - There are 4 tickets per page.

**IMPORTANT:** Make sure the single-sided print option is selected.

4. Cut sign-in tickets, sort them by room, and add them to your room kits.

**IMPORTANT:** For SAT School Day, students are able to use their sign-in ticket credentials to update their free score send elections up to 3 days after test day. Students may take home their sign-in tickets after testing provided that the proctor has checked them for any test content.

#### **Room Kits**

- $\square$  Assemble kits for staff. The kits are optional, but it is helpful for staff to be provided with:
  - A printed list of students assigned to each proctor's testing room, if not taking place during an existing class period.
  - Each student's unique sign-in ticket.
  - Network information (with Wi-Fi and login for anyone bringing in outside devices or who doesn't normally access the school network).
  - Instructions to staff on how to manage the readiness check (including a reminder to staff to access this guide) and how to report issues to technology staff so they can be resolved prior to test day.

**IMPORTANT:** Staff do not need access to Test Day Toolkit to facilitate a student digital readiness check. No room codes or start codes are needed.

**IMPORTANT:** If your school is hosting any **away students** who don't normally attend your school, the test coordinator may want to share sign-in tickets with those students so they can complete digital readiness activities on their own.

## **During the Student Digital Readiness Check**

The test coordinator should be available during the student digital readiness check to make sure staff have what they need and to assist with any questions.

**IMPORTANT:** Do not use Test Day Toolkit or share codes during the student digital readiness check.

## 1. Distribute Devices and Sign-In Tickets

As students arrive in the classroom, the proctor should direct them to their seats. As with test day, students who arrive together should not be seated together. When all students are seated, distribute testing devices and sign-in tickets.

**IMPORTANT:** You can put sign-in tickets on desks as a way to assign seats or hand students their tickets as they arrive.

## 2. Signing In to Bluebook

The sign-in tickets you distribute are unique to each student, and they'll use them to complete the student digital readiness check and to sign in on test day.

How to sign in: When students open Bluebook, they'll see 2 ways to sign in—with a College Board account or using the sign-in ticket. Even if your students have College Board accounts, they must sign in using the info on their sign-in ticket or they won't be able to access their test.

Once students sign in, they'll find their tests listed under **Your Tests** and any accommodations will be listed there. Students should confirm their accommodations are right and let the proctor know if they are incorrect.

## 3. Test Your Device

When students are signing in to Bluebook, they'll see a button at the top right of their screens that reads **Test Your Device**. Have them click this, and Bluebook will quickly check that their device meets all requirements.

## 4. Exam Setup

After students sign in to Bluebook, they'll complete a quick exam setup. Students will find their test listed under **Your Tests**, then select **Start Exam Setup** to go through the screens. Students must complete exam setup before they can test.

For detailed information about the exam setup screens students in Colorado will see, visit the Colorado Resource Repository.

#### 5. Test Preview

After students complete exam setup, have them take a test preview. The test preview is a short set of questions that students can go through to get a sense of how testing works in Bluebook. On the Bluebook homepage, students can select **Test Preview** from under **Practice and Prepare**.

Test previews are untimed. Ensure you leave enough time to allow students to try out all the testing tools, and if they will use assistive technology to test, they should use it here, too.

Students do not get a score or any feedback on their answers.

Once all students have tested their device requirements, completed exam setup, and spent some time exploring the test preview, the student digital readiness check is complete.

If students made 10 failed attempts to sign in with the credentials on their sign-in ticket, they'll be locked out for 5 minutes. After another 10 failed attempts, they'll be locked out for 25 minutes. Finally, if the student has 10 more failed attempts, they'll be locked out until their test coordinator contacts College Board.

## **Technical Troubleshooting**

## A Student's Device Doesn't Meet Requirements

If a problem is identified when a student clicks **Test Your Device**, Bluebook will suggest a remedy. If it's not possible to fix the issue during the session and other devices are available, give the student one. Let your technology coordinator know about the device issue.

## A Student Can't Reach the Bluebook Sign-In Screen

If Bluebook doesn't open properly, try the following fixes in order:

- Make sure the student opened the correct digital testing application. They should click the Star icon to open Bluebook.
- Check the student's internet connection by opening a browser and navigating to collegeboard.org. If they're not connected, refer to A Student Can't Connect to the Internet below.
- **3.** Switch to a backup device with Bluebook installed, if available.
- **4.** Reinstall Bluebook if possible. Students using personal devices can download Bluebook again at **bluebook.app.collegeboard.org**.
- 5. If students had trouble using Bluebook on their personal device or a managed device assigned to them one-to-one, make sure they get help from technology staff before test day.

## Bluebook Can't Update to the Latest Version

If a student's device can't update to the latest version of Bluebook, try the following steps:

- Make sure the student can access the internet by asking them to go to collegeboard.org. If they can't reach this site, refer to A Student Can't Connect to the Internet below.
- 2. If they're using a personal Mac or iPad, ask them to check their device settings to make sure automatic updates are turned on. After setting their device to auto-update, they'll need to go to Bluebook Exams in the app store at apps.apple.com/us/app/bluebook-for-students-mac/id1645016851 and select Open.
- If the student is using a school-managed device, your test coordinator should ask for help from school or district technology staff. It's possible auto-updates are prevented.
- 4. Switch to a backup device if available.

## A Student Can't Connect to the Internet

If only some students have an issue, check their internet connection:

- Make sure their device is not in airplane mode and has Wi-Fi turned on.
- Make sure they're signed in to the right network with the right password.
- Give them a backup device with Bluebook installed, if available.

If no one in the room can connect, school or district technology staff should make sure traffic to and from the domains listed at **cb.org/bluebook-networks** can bypass any security appliances and software.

## A Student Can't Sign In or Their Test Isn't Listed

Make sure the student clicked the first sign-in button when they opened Bluebook and entered the credentials on their sign-in ticket.

If students signed in with their College Board account instead, they should sign out, click the first button, and use the credentials on their ticket to sign in again.

If students made 10 failed attempts to sign in with the credentials on their sign-in ticket, they'll be locked out for 5 minutes. After another 10 failed attempts, they'll be locked out for 25 minutes. Finally, if the student has 10 more failed attempts, they'll be locked out until their test coordinator contacts College Board.

## **Test Day**

## **On Test Day**

This chapter covers everything you'll need to know about test day procedures. Read it ahead of time and use it on test day.

## **Test Security**

To keep scores valid and testing fair, it's critical that testing staff enforce the test security measures shared here. These measures include new and revised policies and procedures that support digital testing.

## **Test Day Timing**

Assessments in the digital SAT Suite of Assessments have 2 sections—Reading and Writing, and Math—with a break in between. For students testing with standard time, each section is about an hour with a 10-minute break between sections.

Some students in Colorado will also take the optional SAT Essay, which adds an additional hour to the total testing time.

If schools didn't administer a student digital readiness check for students before test day, proctors should allow an additional 15–20 minutes to administer the readiness check to students on test day before starting the test. This extra time doesn't include the test preview portion, which can be skipped if the readiness check is administered on test day. Instructions for administering the student digital readiness check are included in Student Digital Readiness Check on page 12.

## **Test Day Oversight**

Test coordinators supervise all test day activities, making sure staff have everything they need.

## Sign In to Test Day Toolkit

Keep in mind the following:

- You may grant full access to staff 1 day prior to the beginning of the testing window.
- You don't need to turn full access on and off during the testing window.
- You should immediately remove access for any staff who don't need it, including staff no longer employed by your school or district.

## **Test Day Morning**

If you haven't already, organize these proctor supplies:

- A copy of the Wi-Fi name and password for each proctor.
- 1 sheet of scratch paper per student (plus extra scratch paper for students who request more during testing).
- A sign-in ticket for each student.
- Recommended: Power strips, surge protectors, extension cords, or laptop carts for charging (prioritize extended time testing rooms).
- Testing devices for students (if applicable).
- Recommended: printed seating chart. (The 2-page PDF is available to download from the Colorado Resource Repository. The first page contains important instructions for test coordinators. Proctors in large testing rooms may need more than 1 chart.)
- For some students taking the SAT School Day, PSAT<sup>™</sup> 10, or PSAT<sup>™</sup> 8/9 with English learner (EL) supports, printed copies of translated test directions (available in the Colorado Resource Repository.

**IMPORTANT:** If your school is providing testing devices, make sure Bluebook is installed and the devices are fully charged.

Prepare your school:

- Post directional signs to the testing rooms, help room, break area, and restrooms (if necessary).
- Make sure all testing staff have a device with access to Test Day Toolkit.
- If your school is supporting away or homeschooled students, make sure the local network is accessible to them or there is a public network they can join.
- Make sure outlets are available in rooms reserved for extended time testing in case students need to charge their device(s).
- If possible, reserve a room for students who arrive late, after the proctor reads the script in their assigned testing room. If you don't have a late room, late arrivals should be rescheduled for another time in the testing window.

## **Supporting Your Staff**

For a successful test day, decide how to facilitate breaks and communication:

- Plan a break schedule for staff as needed, making sure testing rooms and hallways are always monitored.
- Set up a signaling system so staff can communicate with each other quickly.

Hold a brief meeting before students arrive to share last-minute instructions. Be sure to:

- Let proctors know the test timing for the students in their room.
- Distribute supplies.
- Remind staff to use power strips, surge protectors, and extension cords safely.
- Let staff know where the help room and late room (if you have one) are located.
- Remind staff to enforce all policies shared in this guide and to never leave students alone in the room.
- Tell staff to connect to Wi-Fi and sign in to Test Day Toolkit.
- Make sure proctors and hall monitors have access to all the resources they need and have read the *Proctor Manual* and *Hall Monitor Test Day Guide*, respectively, available in the **Colorado Resource Repository**. Technology monitors should read the *Technical Troubleshooting Guide*.

## **Monitoring Test Day Activity**

To keep things running smoothly throughout test day:

- Minimize distractions and limit access to the testing area.
- Work with the technology monitor to troubleshoot technical issues covered in the Technical Troubleshootina Guide.
- Enforce rules and watch for irregularities.
- Only allow testing staff and students into the testing area.

When all testing is finished, make sure to collect all materials from your proctors, including scratch paper, sign-in tickets (in cases of early dismissal or rule violations), and seating charts (if used). Keep these on hand for 30 days as they may be needed for test security investigations.

## Irregularities

Your school may encounter problems on test day. We are here to help.

Refer to the *Retesting and Irregularities Guide* for a comprehensive overview of the IR submission process.

Call us immediately if testing is interrupted for more than half of students for more than 10 minutes or you have any concerns about test security. If you need to close your school on your intended test date, you can reschedule testing for another day in the window. Although schools can use flexible start times, staff should start early enough to allow students with extended time to complete the test within standard school hours.

If students violate the rules or leave early for any reason, or if technical problems occur, use Test Day Toolkit to report an irregularity. See Responding to Problems on page 22 for details on handling and reporting anything that goes wrong.

# **Technical Troubleshooting for Testing Room Staff**

You can send students with technical issues to the help room at any time, but we recommend doing so in the following cases:

- Helping the student takes too much of your time and attention.
- You want to avoid distracting students who are testing successfully.
- None of the troubleshooting steps that follow resolve the issue.

Students should be sent to the test coordinator in these cases:

- You don't have a sign-in ticket for them or the credentials on their sign-in ticket don't work.
- The test isn't listed on their homepage.
- There's an issue with their accommodations.
- The student's name or date of birth is incorrect in Bluebook.

**IMPORTANT:** Report an irregularity if you resolve the issue but a student's testing was interrupted for more than 1 minute.

## None of Your Students Can Start

If none of your students can start the exam, make sure you read the correct start code and wrote it on the board accurately. If that's not the issue, contact the contact the technology monitor or the test coordinator. They may need to work with your school's technology coordinator and tech support.

## A Student Can't Reach the Bluebook Sign-In Screen

- Make sure the student opened the right digital testing app. They should click the Star icon to open Bluebook.
- Check the student's internet connection by opening a browser and navigating to collegeboard.org. Make sure their device's Wi-Fi is turned on and airplane mode is turned off.
- You can also switch to a backup device with Bluebook installed if one is available.

## A Student Can't Sign In or Their Test Isn't Listed

Make sure the student clicked the top sign-in button, labeled **Use a sign-in ticket from your school**, when they opened Bluebook and that they used the credentials on their sign-in ticket.

If they signed in with their College Board account instead, they should sign out, click the top sign-in button, and use their ticket to sign in again.

If students made 10 failed attempts to sign in with the credentials on their sign-in ticket, they'll be locked out for 5 minutes. After another 10 failed attempts, they'll be locked out for 25 minutes. Finally, if the student has 10 more failed attempts, they'll be locked out until their test coordinator contacts College Board.

## A Student Can't Start Timed Testing

Students who aren't on the start code screen may just need to complete Bluebook check-in.

If the student is on the start code screen, try the following fixes in order:

- 1. Reenter the start code.
- 2. Make sure the student is marked present on the Test Day Toolkit Attendance page.
- 3. Restart the device and open Bluebook again.
- 4. Switch to a backup device with Bluebook installed, if available.

#### If Most Students Are Ready to Start

Consider referring the student to the help room so testing can begin for everyone else without further delay. The student can start testing in their testing room after their problem is resolved; if they need to read the verbal instructions first, they can open them on the Bluebook start code screen.

## A Student's Testing Is Interrupted

Try the following fixes in order:

- 1. Exit Bluebook, close applications running in the background, and sign in again.
- 2. Restart the device.
- 3. Follow the instructions below to complete a device swap if backup devices are available.

**IMPORTANT:** Most issues are resolved by restarting Bluebook or the testing device—and since answers are saved to the testing device, students can pick up where they left off.

## **How to Complete a Device Swap**

If the student has not entered the start code, you can give them a new device without completing these steps.

**IMPORTANT:** Use a device swap during timed testing only. Never use it after a student's testing time runs out—their answers could be lost.

If a backup device is available and a student can't continue testing on their original device, complete these steps:

- Tell the student to open Bluebook on the new device, sign in, and click Resume Testing
  on their homepage. A pop-up window will tell them their proctor must approve the
  device swap.
- 2. Open the student's profile page by clicking the student's name on the Test Day Toolkit monitoring dashboard and then clicking the **Approve Device Swap** button.
- When the student clicks Resume Testing Now, they'll be returned to the question they last viewed.

## **Responding to Problems**

Use Test Day Toolkit to report irregularities. In a few cases, we want test coordinators to call us as soon as possible. Testing staff may approach you on test day with issues related to irregularities. For detailed guidance and instructions for submission of IRs in Test Day Toolkit, refer to the *Retesting and Irregularities Guide*.

#### Good to Know

- If students are unable to start the test, make sure they signed in to Bluebook with the information on their sign-in ticket.
- Irregularity reports completed by the proctor or monitors are routed to the test coordinator for review before submission to College Board.
- Don't report unscheduled student breaks unless they're excessive and suspicious.
- When students are dismissed, their scratch paper must be collected. Make sure students return any sheets of scratch paper they were given with their name on each sheet. If a student returns a ripped, torn, or partial sheet of scratch paper, ask them to return all pieces. If the student refuses, report an irregularity. Test coordinators should keep all scratch paper for 30 days in case of any test security investigations.
- When proctors dismiss students, they should check their sign-in tickets for any writing that could be copied test content. If a sign-in ticket contains test content, the proctor should collect the ticket, submit an IR, and give the ticket to the test coordinator.
- Test coordinators can call us when they need help resolving problems, even if a call is not required.
- Students can plug into available outlets if they need to.

## **How to Respond to Problems**

## When to Call College Board

Test coordinators should call us as soon as possible if:

- They have any concerns about test security.
- Testing for more than half of students is interrupted for more than 10 minutes.

If a school closure prevents testing as planned, the test coordinator should reschedule for another day within the testing window. If that's impossible, they should call us.

#### **Rule Violations**

Follow the instructions for early dismissal and reporting irregularities in Next Steps on page 24 if students try to gain an unfair advantage, disturb others, talk during the break, or refuse to follow instructions. If other students were disrupted and you want to retest them, complete a separate IR for those students (see Disturbances and Interruptions below).

Proctors should collect any scratch paper, sign-in tickets, or other materials containing copied test content and hand them over to the test coordinator. If the student used a prohibited device to copy test content, proctors should take photos for evidence.

If you're not sure a student deliberately violated a rule, you can give them a warning.

If a student takes excessive breaks, ask them why and where they're going and make sure they leave their testing device, scratch paper, and other items in the room.

## **Early Departure**

Students should stay until their testing time is up, but if they need to leave early, follow the instructions for early dismissal and reporting irregularities in Next Steps on page 24.

## **Technical Problems**

For troubleshooting guidance, see Technical Troubleshooting in the Testing Room on page 21. Follow the instructions for reporting irregularities in Next Steps on page 24.

## **Disturbances and Interruptions**

In the event of an interruption, don't let students talk or access the prohibited devices. If students must leave the room, monitor them and secure their testing devices. If testing is disrupted for more than half of students, call us.

Use Test Day Toolkit to report any disturbance or interruption that lasts longer than 1 minute or gives them a chance to discuss test content. Get instructions for reporting irregularities in Next Steps on page 24.

## **Approved Accommodations Not Given**

Ask the student if they want to continue testing without the approved accommodations or stop testing. In either case, submit an IR. If the student stops testing, they may be eligible for a retest. Follow instructions for early dismissal in Next Steps on page 24.

## **Unapproved Accommodations Given**

Tell the student to stop testing. Follow the instructions for early dismissal and reporting irregularities in Next Steps on page 24.

#### **Test Question Issues**

If a student thinks something's wrong with a test question, note the section, module, and question number. Tell them to continue testing, answering as best they can, and remind them there's no penalty for guessing.

Ask them to see you after the test so you can report the problem to College Board. Wait until other students finish testing before talking to the student.

Get instructions for reporting irregularities in Next Steps on page 24.

#### **REMINDER:**

These problem-solving tips are meant to help the testing staff respond to problems in the testing room on test day. Detailed guidance can be found in the Retesting and Irregularities Guide found in the Colorado Resource Repository.

## **Next Steps**

## **Early Dismissal**

All students must stay for their entire testing time except in cases of illness or rule violations. To dismiss a student early, follow these steps:

- 1. Navigate to the student's page in Test Day Toolkit.
- Check the student's testing status and tell them to exit Bluebook if their status is not Exited, Submission Pending, or Submitted.
- 3. Collect their scratch paper and sign-in ticket.
- 4. Click Undo Check-In in Test Day Toolkit.
- 5. Submit an IR.

If a student leaves without talking to you first, try to follow this procedure. If they left belongings behind, give them to your test coordinator.

**IMPORTANT:** Students must stay until their testing time runs out unless they get sick or violate a rule.

#### **Reporting Irregularities**

To report irregularities, navigate to the **Irregularities** page in Test Day Toolkit and choose between a retest form and a report-only form.

Select the students involved, answer the questions, and submit the report. Staff reports are routed to the test coordinator before they're submitted to College Board.

## **Additional Information**

#### **Unfair Advantage**

Examples of violations that give students an unfair advantage include:

- Impersonation
- Accessing or using prohibited devices or aids
- Viewing nontest content or accessing other applications on their device
- Switching devices or seats without permission
- Giving or receiving test content

## **Device and Aid Access During Testing**

Students may not access other applications or programs on their testing device before leaving the testing room. During testing, students can access the permitted items listed below. Everything else is prohibited, unless a student has an approved accommodation that requires it.

#### **Items Permitted During Testing**

- Sign-in tickets
- 1 testing device
- 1 calculator (calculator covers must be kept under students' desks)
- External mouse
- Mouse pad
- External keyboard for tablets (students taking the SAT Essay may also use an external keyboard with laptops or Chromebooks)
- Scratch paper and sign-in information provided by the proctor
- Pen or pencil
- For students taking the SAT, PSAT 10, or PSAT 8/9, translated test directions or approved word-to-word dictionary, if applicable
- Power cord (must be kept under students' desks)
- Portable chargers (must be kept under students' desks)
- Backup testing device (must be kept under students' desks)
- Backup calculator or batteries (must be kept under students' desks)

## **Items Permitted During Breaks**

If students leave the room during the scheduled break, they can take their snack and drink with them. They can also access hand sanitizer and cleaning supplies during breaks.

#### **Prohibited Items**

Unless students have a College Board–approved accommodation, they can't access these items during the test or breaks:

- Phones, smartwatches, or other electronic devices (except their testing device)
- Detachable privacy screens
- External keyboards for use with laptops or Chromebooks (except for students taking the SAT Essay)
- Notes, books, or any other reference materials (translated test directions and word-toword dictionaries are permitted for SAT School Day, PSAT 10, and PSAT 8/9 test takers using EL supports)
- Scratch paper not provided by the proctor
- Headphones, earbuds, or earplugs
- Any camera, recording device, or separate timer

## **Student Accommodations**

There may be students testing at your school with approved accommodations. Your Test Day Toolkit student roster lists accommodation information for each student.

**IMPORTANT:** The following policies for assigning students to testing rooms differ from those for paper testing.

For a comprehensive overview of accommodated testing, including how to administer the test on paper to approved students, refer to the *Accommodations Guide*.

## **Testing Groups**

You might have students with accommodations who require testing in separate rooms. Test Day Toolkit includes several different group types, which involve combinations of timing and other accommodations that can be tested together.

In some cases where students were not preassigned to a testing room in Test Day Toolkit, students in different testing groups may test in the same room.

Students taking the SAT, PSAT 10, or PSAT 8/9 with an extended time EL support may also test with students with a time and one-half extended time accommodation.

Students approved for extended time for reading will receive that extended time on all sections of the test. Students with extended time also receive extra breaks between modules.

For all testing groups, students can't move to the next test module or submit their answers until their time is up. They are also required to stay for their entire approved test time and can't be checked out before Bluebook ends the test. If students have time to spare, they should use it to review their work.

All testing groups may include students with the following accommodations.

## **Accommodated Breaks**

Students with a break accommodation can take longer or additional breaks without losing testing time (the clock stops). Extended and extra breaks, as well as nutrition breaks, are automatically applied in Bluebook; students can't shorten or skip the breaks they're approved for.

**IMPORTANT:** Because students with break accommodations may be seated with students without break accommodations, some rooms might include students who take breaks and finish testing at different times. If you would like students to take breaks and finish testing at about the same time, place students with accommodated breaks in separate testing rooms from students testing with standard time.

#### Break accommodations include:

- Extra breaks: Students are provided additional breaks at specified times.
- Extended breaks: Students will have as many breaks as students with standard time but breaks will be twice as long.
- Breaks as needed: Students may break during a test section when they need to. They
  click a button to pause their test in Bluebook.
- Nutrition break: Students approved for some extended time accommodationse will also receive a 20-minute break instead of a 10-minute break between the Reading and Writing and Math sections.

## **Small-Group Testing**

If you have students approved for small-group testing, small-group rooms shouldn't have more than 15 students. If any student approved for small-group testing is assigned to a room with more than 15 students, move them to a smaller room.

Test coordinators can adjust the number of students allowed, depending on student needs and the size of the room.

#### **Permission to Test Blood Sugar**

Students approved to test blood sugar may do so at any time during the test. Approval to test blood sugar doesn't include permission to use a mobile phone.

Students who use a mobile phone to check their blood sugar must have College Board approval to have their mobile phone in the testing room for use with a continuous glucose monitor (CGM). Only students who are specifically approved may do this. No other device may be connected to the phone.

In no case may a student keep their phone with them. The phone should be kept at the proctor's desk. Before testing starts, they should confirm with the student what actions are needed if there's a notification.

- If the student is using an iPhone, the phone must be in guided access mode.
- If the student is using an Android phone, the phone must be in airplane mode. (If
  needed to check their blood sugar, the phone may be taken off airplane mode when
  the student is accessing the share app, under direct supervision of the proctor, and
  reengaged following use.)
- In either case, the camera feature must be disabled. Bluetooth may be enabled, but only
  to connect the phone's share app to the CGM for blood glucose monitoring.

## **Digital Testing Features**

Many students who use accommodations for paper testing will use digital testing features instead. For example, students approved for large print or magnification will use keyboard controls to zoom in and zoom out (e.g., Ctrl +/- or Command +/-). Those who use a color overlay will use color contrast. These features are available to all students and don't require approval to use.

## **Permission for Food/Medication During Testing**

Some students may have approval to eat, drink, or access medication during testing. Only students with this approved accommodation can keep snacks, drinks, and medications on their desks. All other students should keep these items under their desks. Students with this accommodation can access these items at any point during the test, not just breaks.

## **Preferential Seating**

Test Day Toolkit will indicate where students approved for preferential seating should sit (e.g., "near door" or "front of room").

## Sign Language Interpreter

Students who are deaf or hard of hearing may be approved to have an interpreter translate the spoken instructions. Seat these students so they can easily see the interpreter. Sign language interpreters should only sign spoken instructions from the proctor; they are not permitted to sign test questions. A sign language interpreter must be able to effectively sign instructions to the student and voice the student's signing to the proctor. They should not have access to student testing devices at any time.

#### **Service Animals and Emotional Support Animals**

Schools should follow their district policies regarding service animals and emotional support animals. If allowed by school/district policy, the SSD coordinator must request this accommodation in SSD Online and receive approval for the student to be allowed to have the animal in the testing room.

## Written Copy of Verbal Instructions

Students may be approved for access to written instructions of the script the proctor reads out loud. All students will be able to access these instructions in Bluebook by going to the **Help** page and clicking **Verbal Instructions**. They are also available on the start code screen.

#### **Assistive Technology**

If you have students approved for testing with a screen reader, dictation, or other assistive technology, go to **satsuite.collegeboard.org/digital/accommodations-digital-testing/assistive-technology**. You'll find information about approved assistive technology that students will use while testing with Bluebook. Some assistive technology may require special configuration before test day. It's important that students try a test preview or full-length practice test using their assistive technology in Bluebook prior to taking the test.

## **After the Test**

After you've successfully administered the test, there are still a few key tasks for you to complete.

## **Retesting and Irregularities**

After testing is completed, you and your staff may need to report irregularities and prepare for retests. Please refer to the *Retesting and Irregularities Guide* for comprehensive instructions.

## What to Do with Materials

For digital testing, you will have a small amount of materials to care for after your administration is finished. Your proctors will return to you scratch paper, sign-in tickets (from students suspected in rule violations), and seating charts (if used). Keep these on hand for 30 days in case they are needed for test security investigations.

For students testing with paper or alternate test formats, follow the instructions for returning materials to College Board in the *Paper Testing Guide*. For any remaining materials, including any tracking information for return shipments, keep them on hand for 30 days.

When you dispose of materials that are no longer required, use a paper shredder or another secure disposal method.

## For Students Who Didn't Test

If students didn't test, you'll need to complete the **Special Reporting Use** field in Test Day Toolkit for those students.

## Special Reporting Use/Reason Not Tested Codes

Use Test Day Toolkit to:

- Record the reason a student didn't take the test.
- Indicate newcomers to the U.S.
- Indicate part-time public/part-time homeschooled students.

#### Here's how:

- 1. Sign in to Test Day Toolkit at testday.collegeboard.org.
- 2. Navigate to the All Students page.
- 3. Use the attendance status filter to find students who didn't take the test.
- **4.** Click each student's name to open their profile page and use the **Special use only** drop-down menu to choose the appropriate codes.
- **5.** To enter codes for test takers who are also newcomers to the U.S. or part-time public/part-time homeschooled students, search for them by name on the **All Students** page and repeat step 4.

REASON NOT TESTED	CODES	
Not Tested Reason	Condition	Action
No Invalidation/ Student Tested	If the student was present on test day and participated in the test.	N/A
Took Other Assessment	If the student took the alternate assessment (CoAlt: DLM ELA/Math) instead of SAT.	Use Code 1
Newcomer to the U.S.	If the student should be identified with Newcomer to the U.S. status because the student enrolled for the first time on or after April 12, 2023, <b>and</b> is Non-English Proficient, based on WIDA Screener and a local body of evidence, regardless of whether the student participated or not.	Use Code 2
Withdrew Before Completion	If the student withdraws and no longer attends your school. Use only if the student moved before the start of the testing window. This code should not be applied until the end of the testing window (April 26, 2024).	Use Code 3
Student Test Refusal	If the student refused to begin testing when provided with an opportunity to test.	Use Code 4
Medical Exemption	If the student is unable to participate in the test due to a documented, significant, and fully incapacitating medical condition or emergency. In order to qualify for medical exemption, the incident or condition must be so severe that it prevents the student from participating in instruction offered either at school or at a state or district-run facility. <b>Note:</b> This code should not be used for students who are absent during testing due to typical illnesses.	Use Code 7
Part-Time Public/ Part-Time Homeschooled Student	If the student should be identified with part-time district and part-time homeschooled status, regardless of whether the student participated or not.	Use Code 8
Parental Excuse	If you receive a parent excusal letter consistent with state law and district policy before student starts testing. <b>Note:</b> A score is produced for all students who meet the test attemptedness criterion unless a misadministration is indicated. Parent excusal coding is not considered valid for students who tested and met attemptedness.	Use Code 9
Absent	If the student was absent for all of testing and one of the other Not Tested Reasons does not apply. This code and reason should not be entered until the end of the testing window (April 26, 2024).	Use Code 10

**IMPORTANT:** Students who tested with a nonapproved accommodation or situations where the test was misadministered will be reported in an IR submitted through Test Day Toolkit. These situations will not be recorded using a Not Tested Reason.

## **Sharing Scores**

When scores for the SAT Suite of assessments are released, schools will need to let their students know there are multiple ways to view their scores. As part of school day testing, students will not be contacted by College Board directly unless they're using the BigFuture School mobile app to receive their scores.

A downloadable score report PDF called "Your Score Report" is provided for every test taker. Schools have access to the downloadable score report PDFs for their students through the online K–12 score reporting portal. Students can review their PDF score report with educators at their school, and students who chose to participate in BigFuture School by providing a mobile phone number during testing can also view their scores on the BigFuture School app.

As always, students age 13 and older may use their personal College Board student account to view additional insights online.

## **Introducing BigFuture School and Connections**

BigFuture School is a free mobile app for students age 13 and older who take the SAT School Day, PSAT 10, or PSAT/NMSQT® in the United States. It's designed for students to use to get their test scores quickly, get help on planning for college and career, and learn about financial aid and scholarships.

Students also have the opportunity to opt in to Connections—a feature that allows them to hear from nonprofit colleges and scholarship programs that may be a good match. Connections puts privacy first. No personal information is shared with institutions unless a student directly chooses to do so. Please know that your school, district, or state may choose to not provide access to Connections for its students or students that test at their schools.

Per CDE, students may only participate in these programs if they or their parents or guardians have returned a signed consent form to your school.

Students who choose not to download the BigFuture School app or who don't have a mobile phone can still access their scores and planning information. Educators will continue to receive PDF score reports for all assessments they administer, which must be shared with students. As always, students age 13 and older can log in to their personal College Board accounts at **studentscores.collegeboard.org** to get additional insights about their scores and explore BigFuture.

If your students provided a mobile phone number when they tested, they can download the BigFuture School mobile app and they'll get a notification in the app telling them when their scores are available to view.

## **Appendix**

## **Acceptable Calculators**

Students will have access to an embedded calculator in Bluebook for use on the Math section, but they're also allowed to bring their own handheld calculator on test day. The following calculators are acceptable for use. This list doesn't include every calculator model.

- All scientific calculators, which can perform complex mathematical functions but don't have a graphing feature, are acceptable.
- All 4-function calculators are acceptable but not recommended.

THE FOLLOWING GRAPH	IING CALCULATORS ARE PERMI	TTED	
CASIO		<b>TEXAS INSTRUMENTS</b>	
FX-6000 series	FX-9860 series	TI-73	TI-86
FX-6200 series	CFX-9800 series	TI-80	TI-89
FX-6300 series	CFX-9850 series	TI-81	TI-89 Titanium
FX-6500 series	CFX-9950 series	TI-82	TI-Nspire
FX-7000 series	CFX-9970 series	TI-83/TI-83 Plus	TI-Nspire CX
FX-7300 series	FX 1.0 series	TI-83 Plus Silver	TI-Nspire CM-C
FX-7400 series	Algebra FX 2.0 series	TI-84 Plus	TI-Nspire CAS
FX-7500 series	FX-CG-10	TI-84 Plus CE	TI-Nspire CX CAS
FX-7700 series	FX-CG-20 series	TI-84 Plus Silver	TI-Nspire CM-C CAS
FX-7800 series	FX-CG-50	TI-84 Plus C Silver	TI-Nspire CX-C CAS
FX-8000 series	FX-CG-500 (Using the stylus	TI-84 Plus CE-T	TI-Nspire CX II
FX-8500 series	is not permitted.)	TI-84 Plus T	TI-Nspire CX II-T
FX-8700 series	Graph25 series	TI-84 Plus CE Python	TI-Nspire CX II CAS
FX-8800 series	Graph35 series	TI-84 Plus CE-T Python	TI-Nspire CX II-T CAS
FX-9700 series	Graph75 series	Edition	TI-Nspire CX II-C CAS
FX-9750 series	Graph95 series	TI-85	
	Graph100 series	RADIOSHACK	
<b>HEWLETT-PACKARD</b>		EC-4033	EC-4037
HP-9G	HP-48 series	EC-4034	
HP-28 series	HP-49 series	OTHER	
HP-38G	HP-50 series	Datexx DS-883	NumWorks
HP-39 series	HP Prime	Micronta	Smart2
HP-40 series			
SHARP			
EL-5200	EL-9600 series (Using the		
EL-9200 series	stylus is not permitted.)		
EL-9300 series	EL-9900 series		

## **Bluebook Testing Tools**

Bluebook makes the following tools available to all students, including those testing with or without accommodations or supports:

- **Testing Timer:** A timer will let students know how much time is remaining in each part of the test. They can hide it until 5 minutes remain, then they'll get an alert.
- Calculator: For tests with math questions, the app has a built-in calculator. Students
  can drag it anywhere on the screen.
- Reference Sheet: A reference sheet with commonly used formulas will appear on all tests with math questions.
- Annotate: Students will use the annotate tool to highlight text from a question or leave themselves a note.
- Mark for Review: Students will use the bookmark icon to flag any question they want to come back to.
- Option Eliminator: Students can cross out answer choices they think are wrong. They
  can undo this if they change their mind.
- Question Menu: Students can see which questions they skipped or marked for review, and navigate to any question in the section.
- Zoom: Students can use keyboard shortcuts on laptops or pinch and zoom on tablets to get a closer look at any part of the question.



FOR COORDINATOR USE	FOR	INATOR USF	COORDI
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Proctor:	
Room:	
Accommodations:	

# Proctor Essentials for Test Day

At-a-glance info for the testing room.

## **Fast Facts**

- The Bluebook™ testing app times the test so you don't have to.
  - Students can keep testing during momentary drops in connectivity.
- lt's okay to move back and forth between screens in Test Day Toolkit.



Students must submit their answers on the device they tested on.

Students take breaks and finish testing at different times; do your best to keep the room quiet.

## **Key Terms**

## 2-step verification

When you first access Test Day Toolkit, we verify your identity. Look for an access email, click the link, and enter the code we send you.

## Sign-in ticket

Every student needs their own paper sign-in ticket to take the test.

#### Room and start codes

Students use the **5-letter room code** to start check-in and the **6-digit start code** to start timed testing. Both codes are for test day only. You'll find them in Test Day Toolkit.

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## **Test Day Timeline**





## **Getting Ready**

- Sign in to Test Day Toolkit at testday.collegeboard.org or click the link in your access email if it's your first time.
- Make sure you have 1 sign-in ticket per student.
- Write the 5-letter room code and checkin instructions on the board. They're in step 6 of the room readiness section.



## **Reading the Script**

- Click Next Step to read the first part of the script.
- · Check desks as instructed in step 5.
- · Continue reading the script.
- Read the 6-digit start code aloud.
- Students start their test when they enter the start code.



## The Break

- Bluebook ends each section and times the break.
- Follow coordinator guidance when students ask to leave the room.
- When the break ends, students click a button to start the next section without waiting for instruction from you.
- Make sure students on break don't disturb those who are still testing.

## **Tech Troubleshooting**

Try the troubleshooting steps in your manual or send students to the help room to avoid distractions and keep everyone else on track.

# 2

## **Taking Attendance**

- Tell students to follow the check-in steps you posted.
- · Go to the **Attendance** page in Test Day Toolkit.
- Mark students present when you see their name listed under Entered Room Code.
- When students finish checking in, they reach the start code screen and their name moves to the Ready to Test list.



## **Monitoring the Test**

- Click Next Step to go to the Monitoring Dashboard.
- Use the filters to see which students are in each part of the test.
- Spend most of your time watching students, not looking at your screen.

# **(6)**

## **Dismissing Students**

- Start dismissal when time runs out for all students (unless some are too far behind).
- Collect scratch paper.
- Use the filters on the Monitoring Dashboard to make sure each student's answers were submitted.
- Students see a Congratulations screen when their answers are submitted.
- If a student's answers weren't submitted, refer to the dismissal instructions in your manual.